

# 2018 ANNUAL REPORT



**InterConnection.org**



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Dearest Supporters,

2018 was a steady year for InterConnection as we worked to increase community awareness surrounding our mission to bridge the digital divide by providing affordable refurbished computers and high-speed internet to underserved communities in Seattle and across the U.S.

The digital divide is the economic and social inequality regarding access to information and communication technologies. It is estimated that 20% of households earning less than \$30k per year (about 3.4 million American households) do not have broadband internet access at home.

InterConnection is able to provide high speed internet access through affordable hotspot devices by partnering with Mobile Citizen. Together, we provided high speed internet to 3,100 low-income individuals and nonprofit organizations in 2018.

The average American household produces 176 pounds of e-waste every year, but thanks to committed supporters like you, we were able to prevent over 1 million pounds of e-waste from ending up in landfills in 2018 alone. At InterConnection, your IT equipment donations help both our environment and the community when your computers are able to be refurbished and reused by individuals needing access to technology.

There are currently about 5 million school aged children in the U.S. without access to high speed internet, making it nearly impossible for many to complete homework assignments. In 2019, we hope to be able to provide computer and internet access to students in need, by fundraising and partnering with local organizations who work to identify students needing access to technology at home.

InterConnection is committed to transparency, and we are happy to announce that in 2018, we received The Silver Seal of Transparency from GuideStar. It is important that our donors know how their donations will be used as we begin a fundraising effort in order to expand our existing programs, as well as work toward bridging the digital divide that students face.

InterConnection is proud to be a part of your community and wouldn't exist without the support of our donors and customers alike. So, thank you for all the ways you impact our organization. We hope to see you in 2019!

Choose to Reuse!

Sincerely,

Harry Egler, President



# BOARD MEMBERS

Tim Gillman

Secretary &  
Board Director

Greg Devers

Chairman of  
the Board

Lorrie Jean Rarey

Treasurer &  
Board Director

Sajani Amarasiri

Board Director

Sumi Paranjape

Board Director

Ben Peters

Board Director

Robert Peterson

Board Director

Raj Sidhu

Board Director

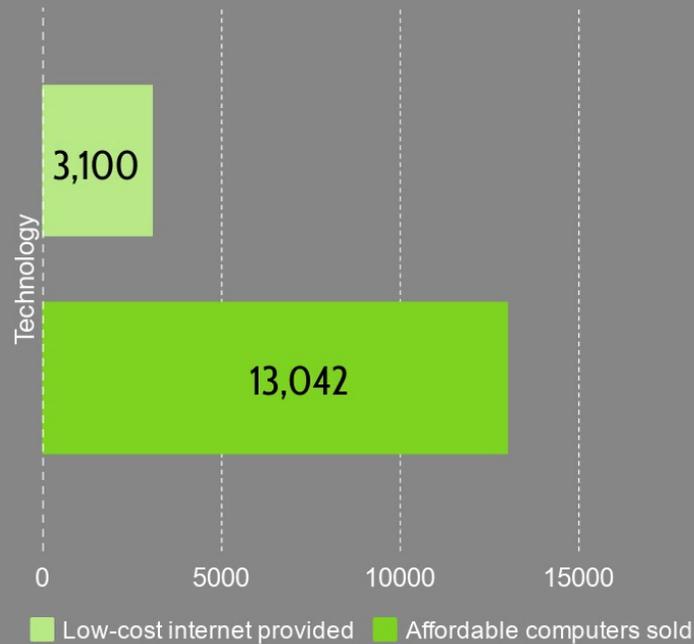
Linda Venczel

Board Director

“When I worked with mainframes, in the years before technology seeped into daily life, access was more of a challenge than a privilege. Now that technology has seeped into the fabric of our existence, exclusion has become a stark inequity. To be without access, to be disconnected, is to be separated not only from information but from today’s civilization. InterConnection works to help the less affluent, be it an individual or a nonprofit, transcend the cost barrier and gain access to the information and connectivity most of us assume as a right. Working at InterConnection and helping so many people gain that foothold has been a true opportunity to make a difference and one that I treasure.”

-Greg Devers

# 2018 IMPACT



InterConnection is dedicated to refurbishing and recycling donated electronics. Our mission is to bridge the digital divide by making information and communication technology accessible to underserved communities. We provide high-quality, low-cost computers and internet service to non-profit organizations and low income individuals.

**1 MILLION**  
LBS E-WASTE  
RECYCLED

In 2018 we prevented 1,083,199 lbs of toxic e-waste from ending up in landfills.

**19,200**  
LOCAL  
CUSTOMERS

We served over 19k individuals at our brick and mortar store in Seattle.

**222**  
NONPROFITS  
SERVED

We provided low-cost internet & computers to organizations helping their communities.



"Women at the Well-Broward, Inc received a donation of three desktops for our 'Get Focused Stay Focused' #collegereadiness program from InterConnection... [that will be used to] help teen girls and women improve their lives. We are grateful and thankful for all of our donors. Without your support, our organization would not be successful."

-Board of Directors, Women at the Well

"We appreciate you so much!"

-Hefen Sa-Akhi, Founder, Maa Sa Akhi Performing Arts Academy

Throughout the year, InterConnection awards at least 200 computers to 501(c)(3) non profit organizations that apply to our quarterly grant program.

To apply visit  
<https://interconnection.org/computergrants.php>



# 2018 COMPUTER GRANT RECIPIENTS

Alternatives, Inc.

Bakersfield Boxers & Bullies Rescue

Blessed Services

Circle de Luz

Community Alliance for Global Justice

Covenant House Alaska

Crime Victim Advocacy Center

Deaf and Hard of Hearing Service Center

Downtown Women's Center

EMMS

Evansville Fire Prevention

Excel Dental Training Institute

FOCUS On Recovery

Humane Society of Henderson County

International America Inc.

Jefferson County Community Action

Kennedy Austin Foundation

Maa Sa Akhi, Ltd.

MEN UNITED CLUB INC

Mujeres Unidas y Activas

One Heartland

Seattle Clubhouse

Somali Bantu Community Service of Washington

SPOUTS of Water

The Better Sister Growth Network

The Friends of the Pepperell Senior Center

The Greater Bettendorf Community Foundation

The Latino Commission on Alcohol and Drug Abuse Services

The Set Me Free Project

Therapeutic Ranch for Animals & Kids

Trident Literary Association, Inc.

True Blessings

Washington Alliance for Better Schools

Wings of Hope Family Crisis Services

Women at the Well - Broward, Inc

YWCA Clark County

**206**  
**Computers**  
**Awarded**

# FINANCIAL SUMMARY 2018

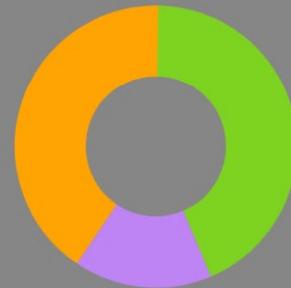
## Income



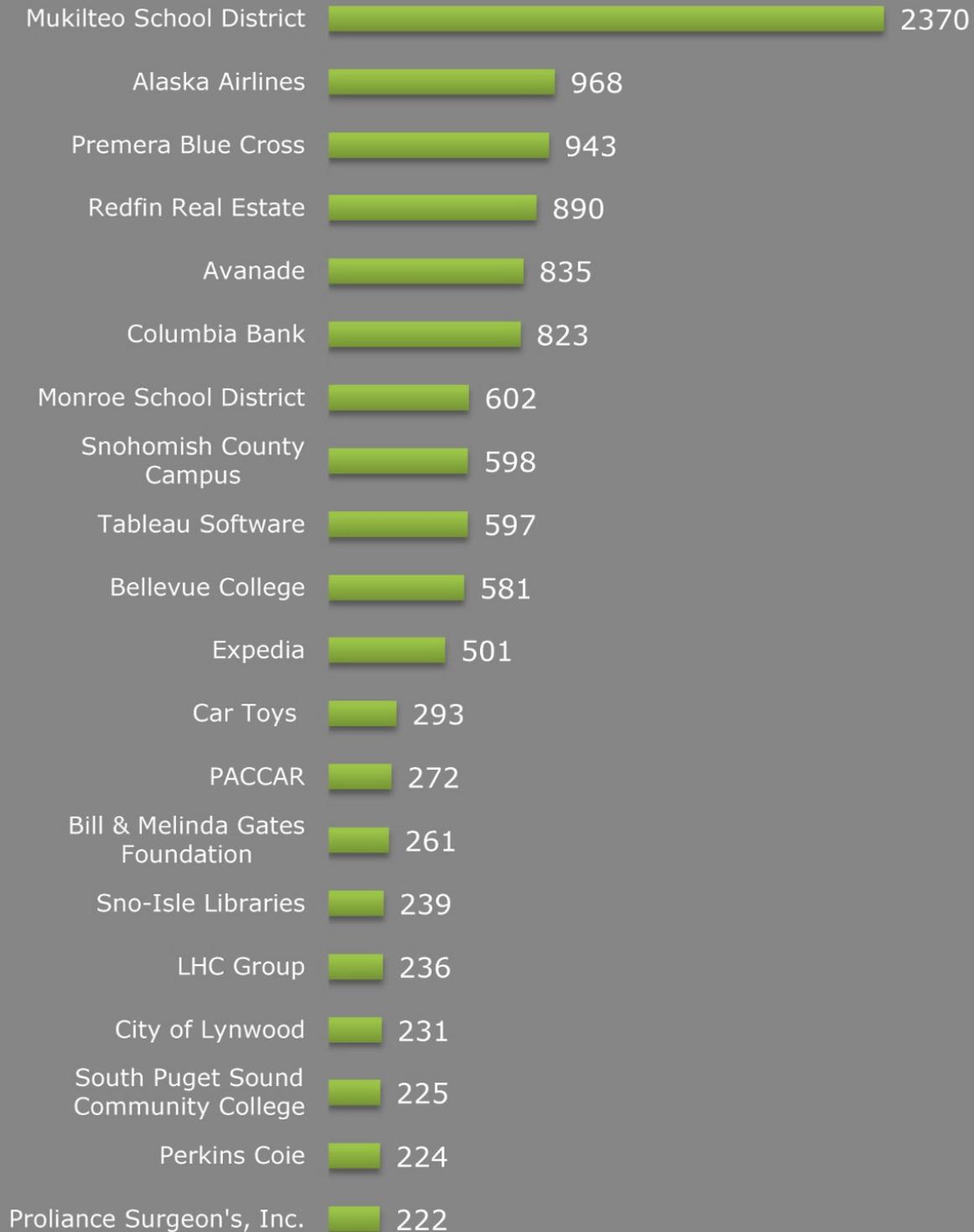
Retail Store	\$567,020
Online Store	\$524,432
Third Party Sales (wholesale, partner sites, etc.)	\$2,278,516
Low-cost Internet Service	\$361,190
Recycling & Donations	\$227,499
<b>Total Income</b>	<b>\$3,958,657</b>
<b>Net Results (before taxes)</b>	<b>\$112,324</b>

Program Costs (refurbishment parts/ licenses, grant program, etc.)	\$1,672,943
Operating Costs (rent, vehicle maintenance, etc.)	\$609,683
Personnel (payroll, benefits, etc.)	\$1,563,708
<b>Total Expenses</b>	<b>\$3,846,334</b>

## Expenses



# TOP DONORS



Computers Donated

# THANK YOU TO OUR EQUIPMENT DONORS!

A Place For Mom, Inc.  
AAA Washington  
Alaska Airlines  
Aquent LLC  
Avalara, Inc.  
Avanade  
Bastyr Center for Natural Health  
Bastyr University  
Batteries Plus  
Bellevue College  
Big Fish Games, Inc.  
Bill & Melinda Gates Foundation  
Bloodworks Northwest  
Brighton Jones  
Brightwire Networks LLC  
Brooks Running  
Car Toys HQ  
Cascade Investment  
CBRE Inc.  
Center for Human Services  
Charter College  
City of Burien  
City of Edmonds  
City of Kirkland  
City of Lynnwood  
CMIT Solutions of Seattle  
Columbia Bank  
Convergent, Inc.  
Cornish College of the Arts  
DCG One / McCallum Print Group  
DISYS (Xtreme Consulting)  
Dynamic Computing  
El Centro de La Raza  
Elliott Bay Asset Solutions  
Expedia  
Girl Scouts of Western WA  
Hines  
Inspirage LLC  
Institute for Systems Biology  
King County Surplus  
LHC Group  
Magnusson Klemencic Associates  
Microsoft  
MOD Pizza  
Monroe School District  
Mukilteo School District  
NAES Corporation  
Navos Mental Health Solutions  
NBBJ  
OAC Services  
PACCAR  
Pacific Science Center  
Perkins Coie LLP  
Pole to Win International  
Praece Consulting  
Premera Blue Cross  
PRO Sports Club  
Progressive Tech  
Proliance Surgeons, Inc.  
Qualis Health  
Redfin Real Estate  
REI  
Resources Online  
Revel Consulting  
Seattle Colleges  
Seattle Public Schools District  
Snohomish County Campus  
Sno-Isle Libraries  
Social Venture Partners  
South Puget Sound Community College  
Southern Glazer's Wine & Spirits  
T-Mobile  
Tableau Software  
Talking Rain Beverage Company  
The Bear Creek School  
The Bush School  
Thurston County  
WE Communications  
Windermere Realty  
Woodland Park Zoo  
World Vision, Inc.  
YMCA of Snohomish County  
Youth Eastside Services (YES)  
YWCA Seattle | King | Snohomish  
Zumiez, Inc.

# Microsoft

**REGISTERED**  
Refurbisher





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