InterConnection helps underserved and disadvantaged communities around the world by making computers and communication technology available to those who wouldn’t otherwise have access to computers and the Internet. We understand that computers are valuable tools that can be used for communication, education and attaining resources.

WHAT MAKES US UNIQUE

QUALITY
InterConnection operates a state-of-the-art computer refurbishing plant in Seattle, Washington. Our hands-on and personally managed approach ensures all computers meet the highest quality control standards.

EXPERIENCE
Established in 1999, InterConnection has shipped tens of thousands of computers to charitable organizations in 40 countries and all 50 states. With our expertise and experience, we can provide assistance with import procedures, fundraising ideas, and best practices for technology implementation.

TRUSTED PARTNER
Organizations including TechSoup, Microsoft, NetHope and the Peace Corps turn to InterConnection for their refurbished computer needs.

PRICE
We keep costs low by only charging enough to cover our sourcing and refurbishing costs, software licensing fees and shipping costs.

COMPUTER EXPORT EXPERTS
We’ve shipped to Vanuatu, Papua New Guinea, Burkina Faso, Paraguay, Czech Republic, Chile, Rwanda and all points in between.

TRANSPARENCY
Our unique inventory tracking system lets clients see a complete list of the computers and their specifications before they are received.

LICENSED SOFTWARE
As a Microsoft Registered Refurbished all computers can include licensed Windows 7 and Microsoft Office in English, Spanish, or French.
InterConnection has shipped to Peace Corps volunteers in numerous countries including El Salvador, Guatemala, Zambia, Cameroon, Burkina Faso, Paraguay, Honduras, Namibia, Belize, Nicaragua and Dominican Republic including El Salvador, Guatemala, Zambia, Cameroon, Burkina Faso, Paraguay, Honduras, Namibia, Belize, Nicaragua and Dominican Republic.

InterConnection’s ability to make computers accessible to organizations around the world is made possible through partnerships with organizations like Microsoft, TechSoup, and other development organizations. Partners ensure computers are provided to those in need, help with logistics and costs, and provide technical support once computers are received.

TechSoup selected InterConnection as the only non-profit in the nation to be a provider for their Refurbished Computer Initiative program. Over 400 non-profits in 50 states have received computers from this partnership.

“The computer specs, even the lowest ones are better than the highest specs on the refurbished market currently in Romania.”

Nick Eyre, TechSoup Romania

“The computers were in excellent condition, and almost as good as new.”

Stephanie Langlais, Peace Corps Namibia

“I was told by a fellow PCV with a lot of experience with computers that machines from InterConnection were significantly better than machines that came from other organizations.”

Zachary Thomas, Peace Corps El Salvador

“The CPUs arrived in amazingly good condition. I would advise Peace Corps volunteers to take advantage of the services provided by InterConnection”

Judy Peltomaa, Peace Corps El Salvador

NetHope is a disaster relief organization and selected InterConnection to provide computers to relief workers and victims in Haiti, Pakistan, and Japan.

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InterConnection is the only refurbished computer provider for Microsoft Community Affairs and has provided computers to their projects in Czech Republic, Kenya, Taiwan, South Africa, Georgia, Romania and other countries.

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RECIPIENTS & PARTNERS

Contact Us

(206) 633-1517
info@interconnection.org

InterConnection.org
RECIPIENTS

InterConnection has shipped over 30,000 computers to organizations in 40 different countries and all 50 U.S. States. At least 250,000 people have benefited from InterConnection refurbished computers.

Peace Corps Volunteer in Western Samoa received 50 computers for youth programs.

4,000 computers were shipped to schools in Chile.

Laptops were shipped to Haiti after the earthquake.

The non-profit The Village received computers to support people recovering from brain injuries.

Youth in Paraguay received over 400 desktops.

World Vision received desktops to support youth.
All computers are refurbished at our Computer Reuse Center in Seattle, Washington. Our hands-on and personally managed approach ensures all computers meet the highest quality control standards. All computers are cleaned, upgraded, and pass a series of documented tests before they are shipped. This professional and time-tested process ensures all computers are reliable and can be used for a long period of time.

Computer testing and repairs are carried out by professional and student technicians participating in a computer hardware skills program. Students gain valuable job skills and a free computer when they complete the program. Over 4,000 low-income and unemployed people have gotten their first computer and received computer skills through this program.

**REFURBISHING PROCESS**

**CLEANING**
- Hard drive erased
- Dust is vacuumed out, and high pressure air is sprayed in power supply, processor, fans and throughout the case
- All stickers are removed and case is cleaned
- Motherboard inspected for leaking or domed capacitors
- Inspected for major cosmetic and internal damage

**REFURBISHING**
- Missing parts replaced such as hard drive, memory and cards
- BIOS set to default, Boot order set to CD Rom first
- CD ROM, fan, battery, and power supply checked
- Replace slot covers if needed. Shake for rattles

**QUALITY CONTROL**
- PCs are quality controlled and tested to the highest possible standard with industry leading diagnostic testing software
- Components such as CPU, RAM and hard drive are subjected to various individual tests and then intensely tested as a system to simulate standard use
- All tests are verified by hardware test log which is printed and attached to all PCs and laptops

**SOFTWARE INSTALLATION & LICENSING**
- Software installed and all updates applied
- Installation verified (verification that all drivers present and boot without error)
- Key code entered and software is activated

**BACKUP PARTITION**
- An image of the computer’s hard drive is captured and stored in a backup partition
We have the capacity to ship from one to one thousand computers anywhere in the world. We are experts in international computer exports and have shipped to over forty countries.

**DOMESTIC SHIPPING**

All domestic shipping is via FedEx. Pricing depends on quantity and destination.

**INTERNATIONAL**

Minimum quantity for international shipments is 18 desktops or 5 laptops. It is more economical for recipients to ship large quantities of 200 or more computers since the per-unit shipping cost for computers is reduced.

**TYPICAL INTERNATIONAL SHIPPING COSTS**

A 20 foot shipping container holds approximately 300 computers and LCD monitors. A 40 foot container holds approximately 600 computers and LCD monitors. A pallet holds approximately 18 desktop computers and LCD monitors. A pallet holds approximately 112 laptops.

<table>
<thead>
<tr>
<th>Destination</th>
<th>20’</th>
<th>40’</th>
<th>Pallet</th>
</tr>
</thead>
<tbody>
<tr>
<td>South America</td>
<td>$3,000</td>
<td>$5,000</td>
<td>$500</td>
</tr>
<tr>
<td>Africa</td>
<td>$5,000</td>
<td>$7,000</td>
<td>$1,000</td>
</tr>
</tbody>
</table>

Palletized Computers

Boxed Computers

Custom Laptop Shipping Boxes
Raising funds to cover sourcing, refurbishing and shipping costs is often a challenge for computer recipients. Here are a few ideas and programs organizations have used to raise funds for shipments:

**InterConnection Donor Connection**
We work with selected organizations and individuals to set up an online donation platform that allows their contacts to donate to their cause. Monetary donations are accepted through InterConnection’s secure online transaction system. We work with organizations to create a page that highlights their project through photos and content and encourages people to donate.

**Facebook- www.facebook.com**
Recipients have posted information about their projects on Facebook, which allows friends and family to learn about and follow their work.

**Peace Corps Partnership Program**
Peace Corps volunteers can post their project on this site to solicit funding and in-kind donations.

**Grant Donations**
Foundations that have funded shipments include Rotary Club, Catholic Health Services, Friends of Burkina Faso, and Returned Peace Corps Associations

**Corporate Donations**
Corporations, like Air France and Boeing, have covered shipping expenses for computer shipments to volunteers. If volunteers get companies to donate surplus computers to InterConnection we will discount the sourcing cost.

**Local Community Donations**
Funding can also come from the local community. Recipients have received funding from community development organizations, mayor’s office and local businesses. Recipients have done events and activities to raise funds such as sporting tournaments, BBQs, raffles, excursions, and dances.

**Department of Defense – Funded Transportation Program and Denton Program**
The Funded Transportation program donates ocean shipping for humanitarian goods, like computers for schools. The program is administered by the U.S. Department of Defense. InterConnection shipped a container of computers to a Peace Corps volunteer in El Salvador through this program. The Denton Program provides donate air freight shipping on U.S. military cargo planes.
HOW TO ORDER

STEP 1: PLAN AND RESEARCH

1. InterConnection charges fees to source, refurbish and ship computers. Recipients are responsible for all costs. Your organization must have appropriate financial resources available to order computers.

2. Many countries charge import taxes on computers and require paperwork to import computers. Import costs aren’t included with the sourcing fees and should be researched before making an order.

3. Plan to have someone who can set up computers and maintain computers.

STEP 2: SELECT COMPUTERS www.interconnection.org/computers

Visit www.interconnection.org/computers to select the type of computers appropriate for your project and review costs. Desktops, laptops and flat screen monitors are available.

STEP 3: COMPLETE OUR ONLINE FORM www.interconnection.org/get_form.html

1. When your request is received it will be evaluated. Your organization may be required to provide additional documents to demonstrate its validity and a followup questionnaire might be sent.

2. Upon approval of your request an invoice will be sent for the computers. A minimum of 50% must be paid before the order is prepared.

3. As soon as the order is prepared a final invoice will be sent for shipping cost and any remaining payment. Shipping costs generally can’t be calculated until computers are prepared since costs are based on weight and dimensions. Full payment for computers and shipping is required prior to shipment.

QUESTIONS?
Email info@interconnection.org or call (206) 310-4547